

# **PALAZZETTI** APP

INSTALLATION AND CONFIGURATION



YOUR PRODUCT  
ON YOUR SMARTPHONE

# APP

## DOWNLOAD, CONNECT, CONTROL!

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THE **PALAZZETTI APP 5.5** LETS YOU CONTROL THE MAIN PARAMETERS AND DATA OF YOUR PALAZZETTI PRODUCT FROM YOUR SMARTPHONE.

CREATE YOUR **PALAZZETTI-ID** STRAIGHT AWAY USING YOUR **E-EMAIL**: YOU WILL BE ABLE TO USE ALL THE APP'S FUNCTIONS AND CONSULT ALL YOUR PRODUCT'S LITERATURE WHENEVER YOU WANT.

USING OUR APP IS REALLY EASY: IF YOU HAVE A CONNECTION BOX, JUST CONNECT IT TO YOUR PRODUCT AND TO YOUR HOME'S WIFI NETWORK AND ASSOCIATE IT WITH YOUR PALAZZETTI-ID. JUST A FEW STEPS AND YOU'RE ALL DONE!

ALTERNATIVELY YOU CAN ENTER YOUR PRODUCT'S **SERIAL NUMBER** TO ACCESS ALL WARRANTY AND LITERATURE INFORMATION.

FOLLOW ALL THE INSTRUCTIONS IN THIS GUIDE CAREFULLY TO THE VERY END AND YOU WILL BE ABLE TO USE THE APP STRAIGHT AWAY.



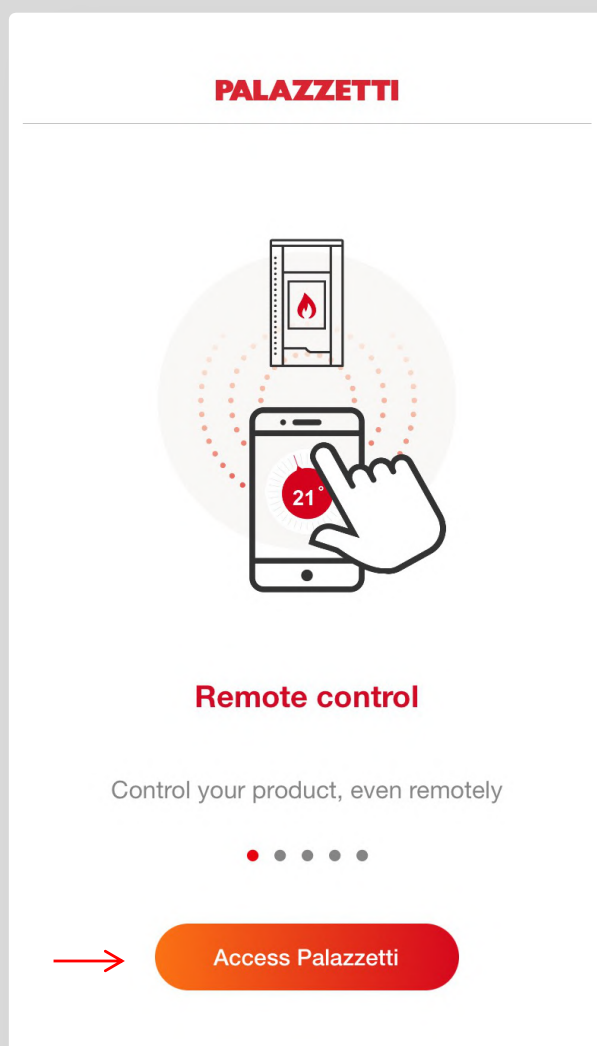
# 1 DOWNLOAD

GO TO

**APP STORE** OR **GOOGLE PLAY STORE**  
AND DOWNLOAD THE PALAZZETTI APP

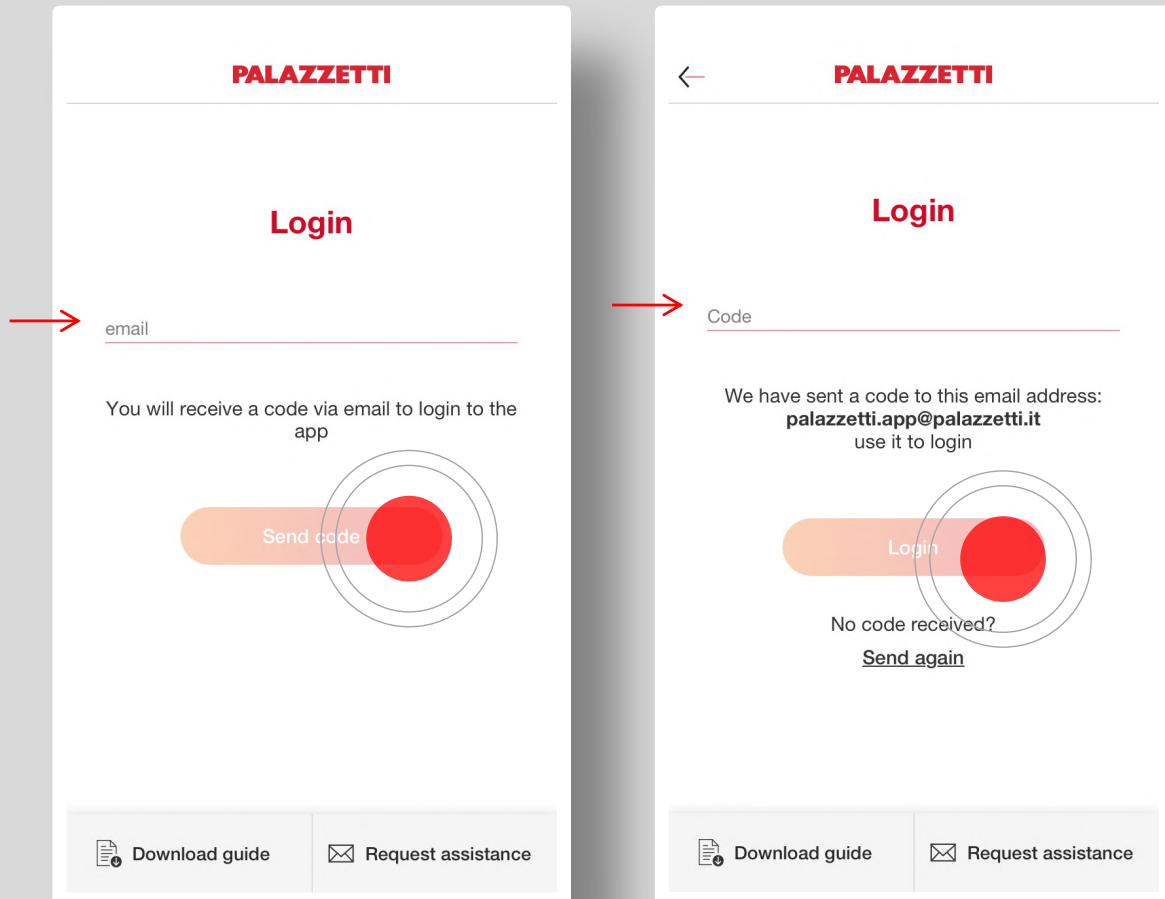


**OPEN THE PALAZZETTI APP**



TAP **ACCESS PALAZZETTI** TO CREATE  
AND USE YOUR **PALAZZETTI-ID**.

# 2 REGISTER



ENTER A **VALID E-MAIL ADDRESS** AND CLICK ON **SEND CODE**

ENTER THE **OTP CODE RECEIVED BY E-MAIL** AND PRESS **LOGIN**



## **ATTENTION**

IF YOU DO NOT SEE THE E-MAIL IN THE INBOX, CHECK THE SECONDARY MAIL, UNSOLICITED MAIL OR MESSAGES BOX, THEN MOVE THE E-MAIL TO INBOX.

# 3 FILL YOUR PROFILE

← **PALAZZETTI**

Name  
Palazzetti APP

Surname  
TEST

Mobile phone  
🇺🇸 +1 201-555-0123

Email  
palazzetti.app@palazzetti.it

Language  
Italian

Country  
Italy

County  
Friuli-Venezia Giulia

Town  
Pordenone

Postcode  
33080

← **PALAZZETTI**

Country  
Friuli-Venezia Giulia

Town  
Pordenone

Postcode  
33080

I accept your Service Terms and agree to you processing my personal data for purposes connected to providing this service

I authorise you to process my personal data for purposes connected to marketing activities

I authorise you to process my personal data for purposes connected to profiling activities

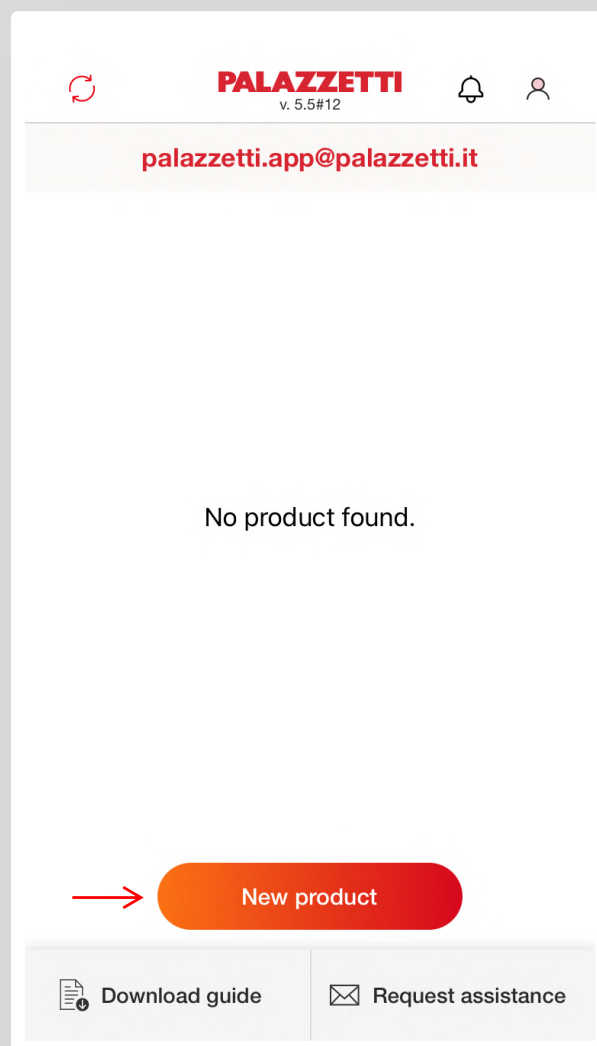
→ **Save profile**

COMPLETE YOUR PROFILE  
BY FILLING IN ALL FIELDS  
CORRECTLY

THEN PRESS THE **SAVE  
PROFILE** BUTTON

# 4 ADDING A NEW PRODUCT

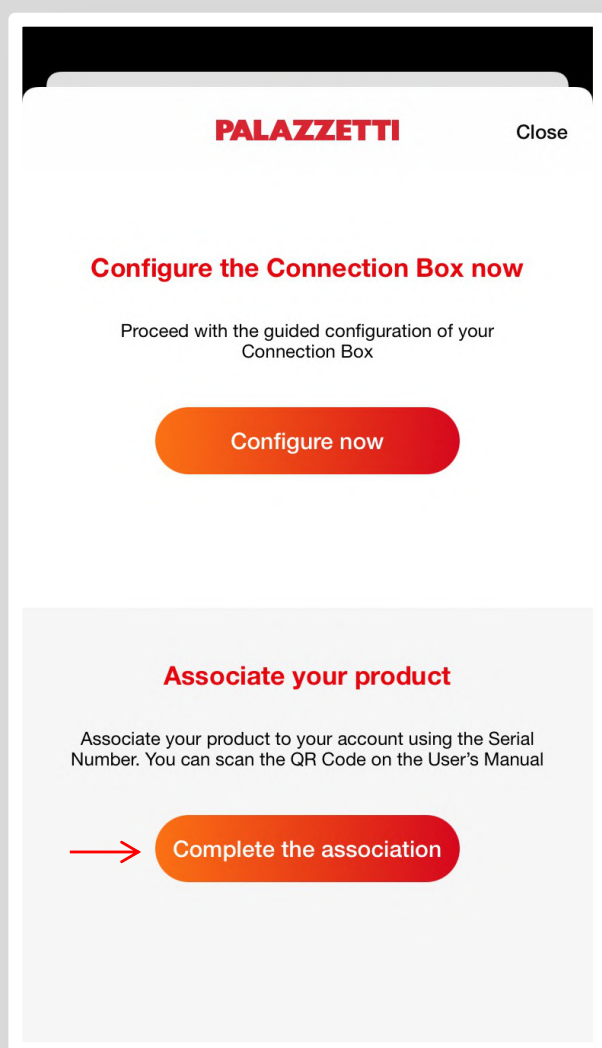
AFTER HAVING LOGGED IN YOU WILL BE SHOWN YOUR LIST OF PRODUCTS



- 1.** TO START THE PROCEDURE TO ADD A PRODUCT, TAP **NEW PRODUCT**

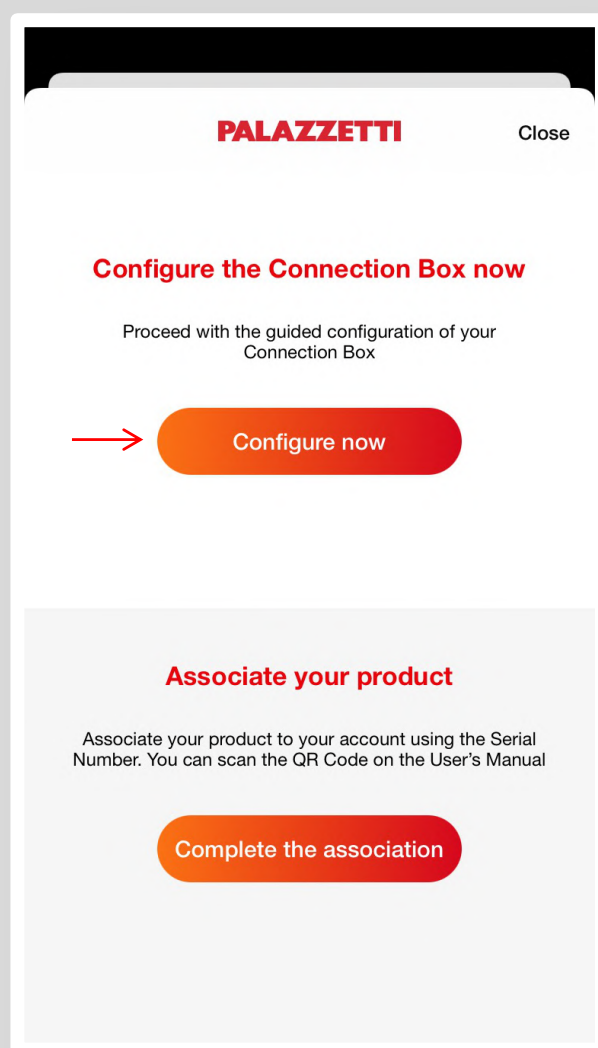
# 4 ADDING A NEW PRODUCT

IF YOU DON'T OWN A  
CONNECTION BOX



**1.** IF YOU DON'T HAVE A CONNECTION BOX OR IF THE PRODUCT IS NOT CONNECTED, TAP **COMPLETE THE ASSOCIATION** AND FOLLOW THE PROCEDURE ON THE NEXT PAGE.

IF YOU DO OWN A  
CONNECTION BOX



**2.** IF YOU DO HAVE A CONNECTION BOX, TAP **CONFIGURE NOW** AND FOLLOW THE PROCEDURE STARTING FROM PAGE 10.

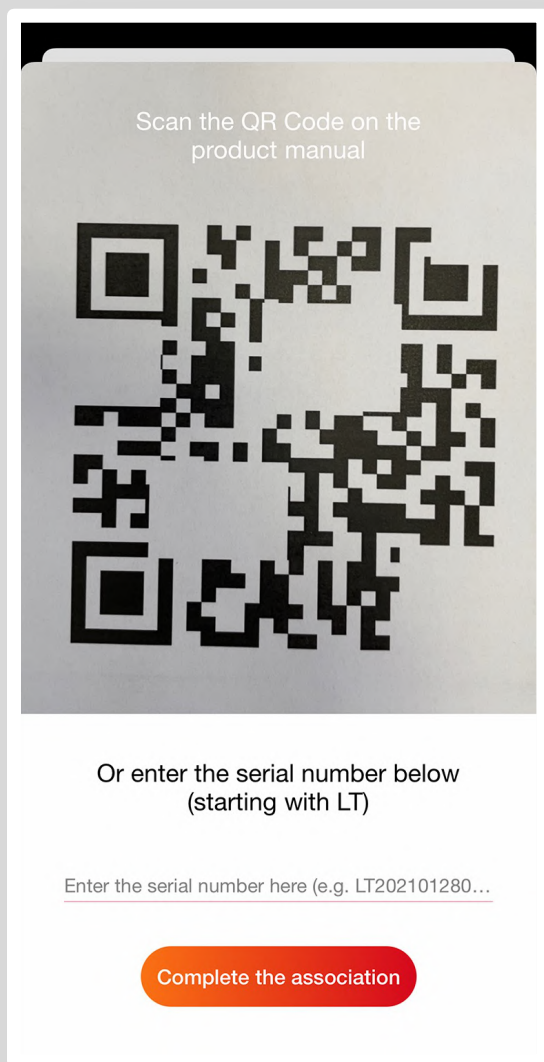
# 4 ASSOCIATING YOUR PRODUCT

SCAN THE QR CODE AT THE BACK OF THE MANUAL

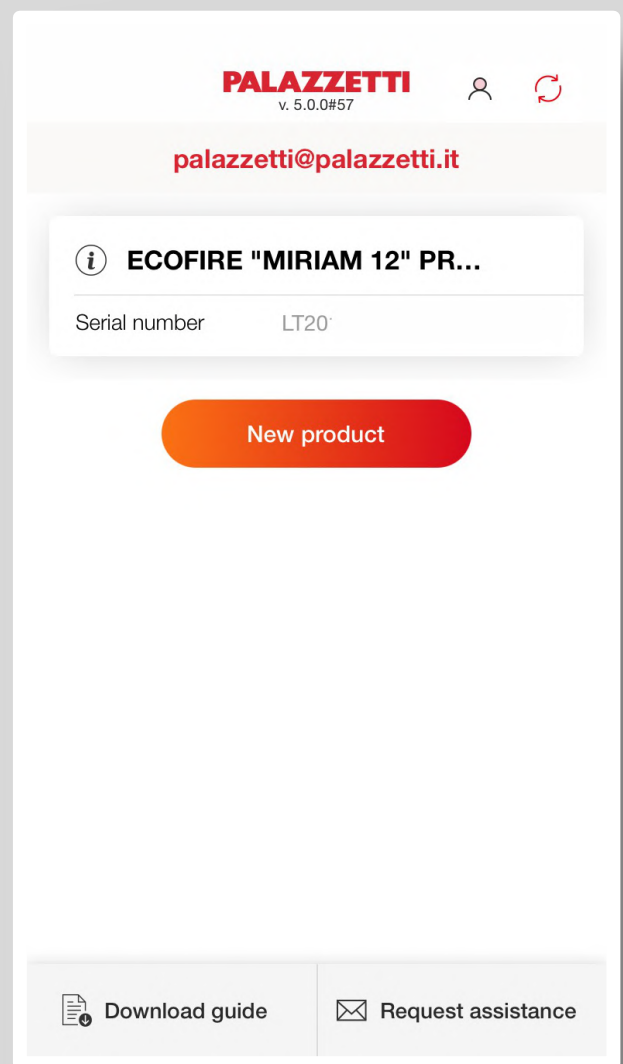
OR

WRITE THE SERIAL NUMBER ON THE BACK OF THE PRODUCT

TO FINISH THE PROCEDURE TAP THE «**COMPLETE THE ASSOCIATION**» BUTTON.



**1.**  
WRITE OR SCAN THE PRODUCT'S SERIAL NUMBER AND THEN TAP **COMPLETE THE ASSOCIATION**



**2.**  
**YOUR PRODUCT IS NOW ASSOCIATED WITH YOUR PALAZZETTI-ID!** DISCOVER ALL THE APP'S FUNCTIONS STARTING FROM **CHAPTER 13.**



# APP

## 3 SIMPLE STEPS TO USE THE **APP** AND THE **CONNECTION BOX** TO THE BEST ADVANTAGE

### 1 POINTS 1 to 6



#### **CONNECT YOUR SMARTPHONE AND APP TO THE CONNECTION BOX**

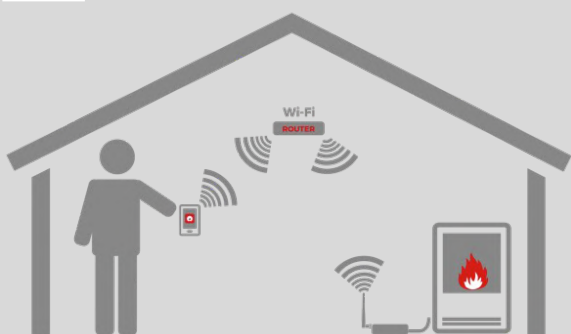
##### **REMOTE CONTROL MODE**

USE YOUR SMARTPHONE AT HOME AS IF IT WERE A REMOTE CONTROL BY CONNECTING TO THE WI-FI NETWORK CREATED BY THE CONNECTION BOX.

##### **WHEN RECOMMENDED**

RECOMMENDED IF YOU DON'T HAVE ACCESS TO THE INTERNET OR WIFI BUT YOU STILL WANT TO CONTROL YOUR STOVE FROM YOUR MOBILE PHONE.

### 2 POINTS 7 to 8



#### **CONNECT THE PRODUCT TO YOUR HOME WI-FI NETWORK**

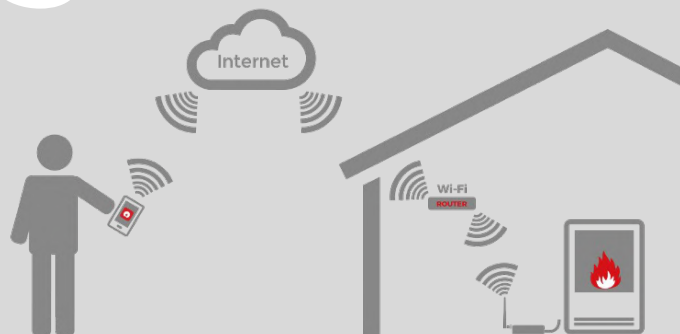
##### **REMOTE CONTROL MODE**

USE YOUR SMARTPHONE AT HOME AS IF IT WERE A REMOTE CONTROL BY CONNECTING TO YOUR HOME WI-FI NETWORK.

##### **WHEN RECOMMENDED**

WHenever you have access to an internet connection, you can use your smartphone in the vicinity of your home as if it were a remote control and proceed to step 3 to benefit from long-distance remote control of your product.

### 3 POINTS 9 to 12



#### **ENABLE PRODUCT CONTROL EVEN WHEN YOU ARE AWAY FROM HOME**

##### **REMOTE CONTROL MODE**

USE YOUR SMARTPHONE TO CONTROL YOUR PRODUCT FROM OUTDOORS BY MEANS OF A 3G, 4G OR OTHER WI-FI NETWORK.

##### **WHEN RECOMMENDED**

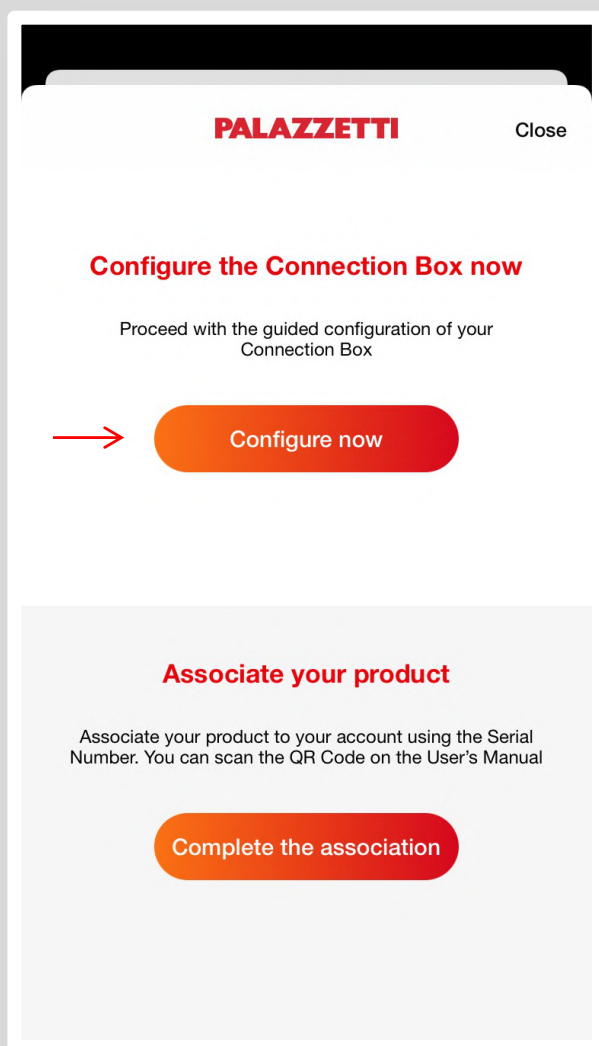
IF YOU WANT TO BENEFIT FROM LONG-DISTANCE REMOTE CONTROL OF YOUR PRODUCT (E.G. WHEN YOU ARE OUT OF TOWN).

**ALWAYS FINISH STEP ONE (POINTS 1 TO 6) BEFORE GOING ON TO THE OTHER STEPS.**

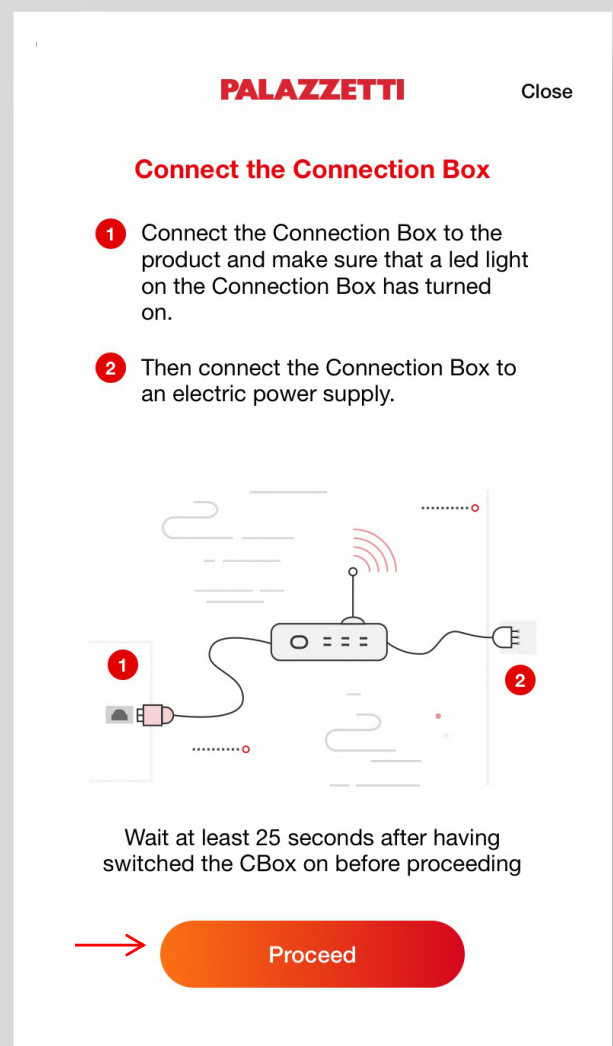
# 4 CONNECT THE CONNECTION BOX

START THE CONNECTION BOX CONFIGURATION PROCESS AND FOLLOW THE INSTRUCTIONS THAT APPEAR ON THE SCREEN.

START BY **CONNECTING THE CONNECTION BOX** TO THE PRODUCT AND TO AN ELECTRIC POWER SUPPLY:



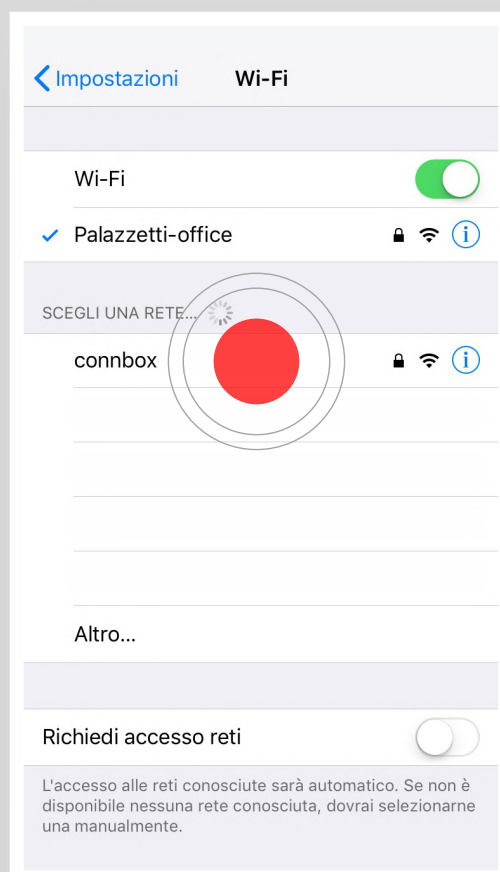
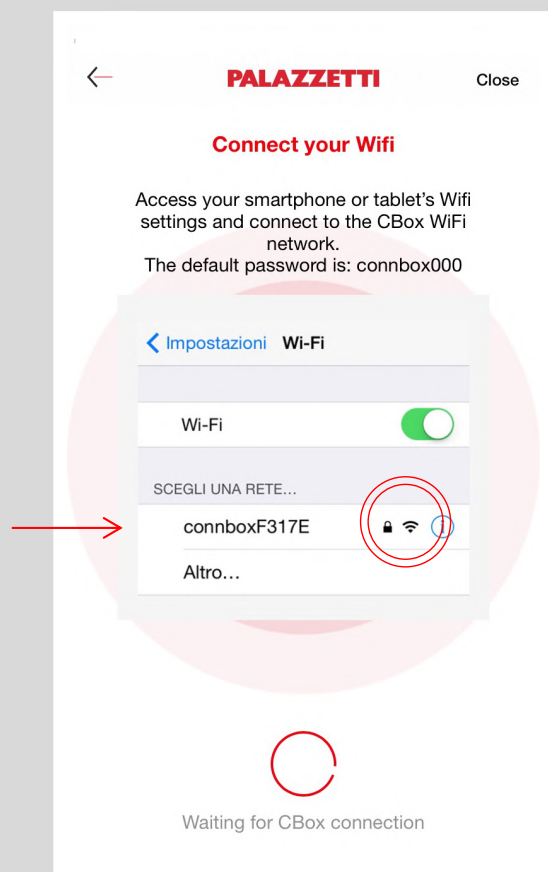
**1.** TO START CONFIGURATION, TAP **CONFIGURE NOW**



**2.** AFTER HAVING FOLLOWED THE INSTRUCTIONS TAP **CONTINUE**

# 5 CHOOSE YOUR WIFI NETWORK

GO TO SETTINGS AND SELECT YOUR CONNECTION BOX NETWORK FROM THOSE AVAILABLE  
**connboxXXXXX:**

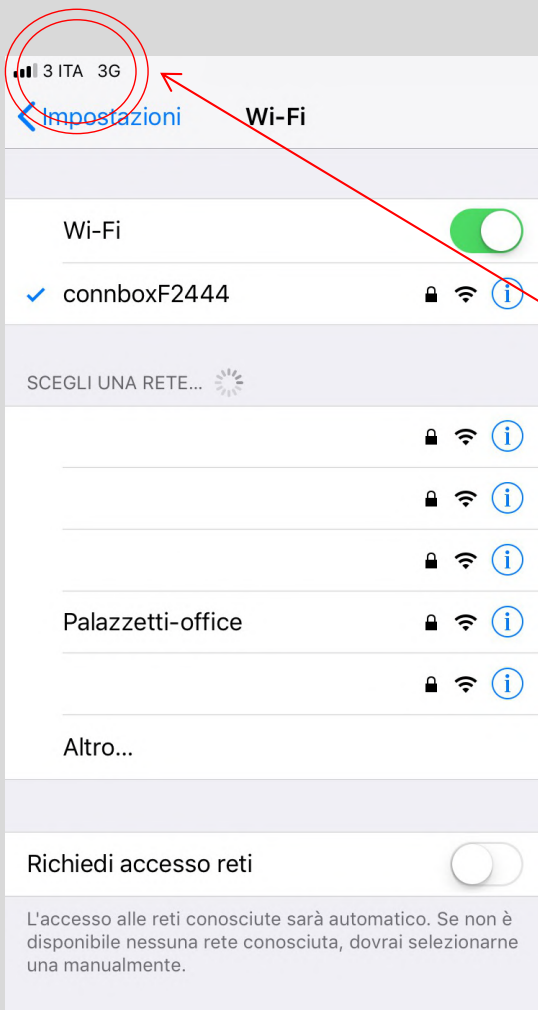



**1.**  
GO TO SETTINGS ON YOUR SMARTPHONE, **SELECT WIFI** AND MAKE SURE IT IS ON.

**2.**  
SELECT THE NETWORK **STARTING WITH «CONNBOX»** AND ENTER THE DEFAULT **PASSWORD: connbox000.**

# 5 INSTRUCTIONS FOR IOS 10.3.0 OR HIGHER

AFTER HAVING SELECTED THE  
**connboxXXXXX** WIFI NETWORK:

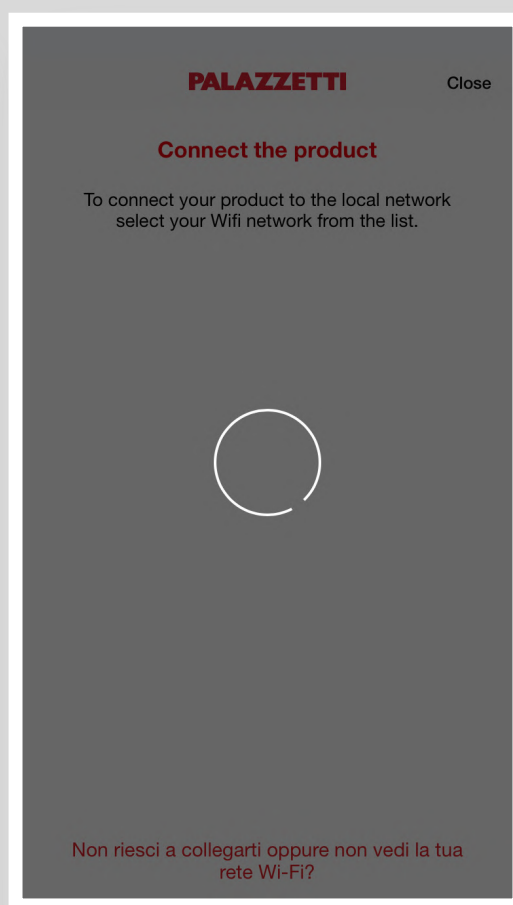
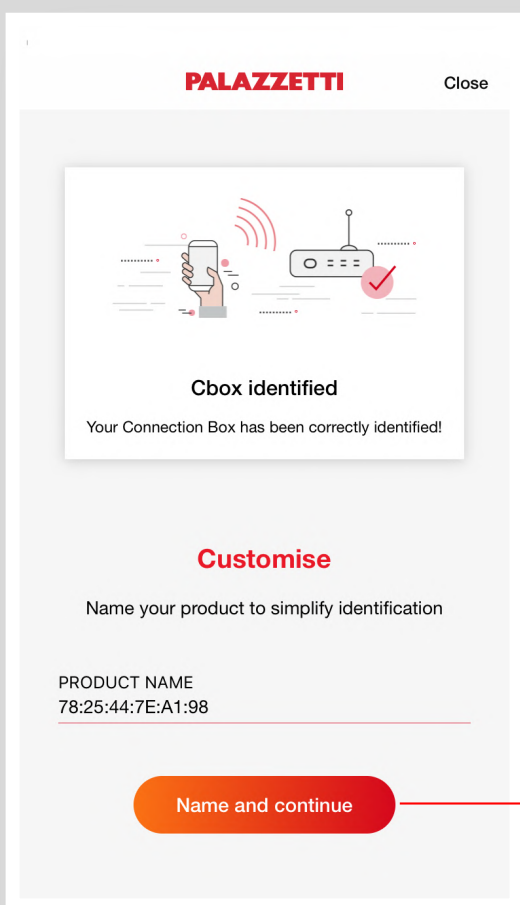


IF YOUR SMARTPHONE'S IOS  
VERSION IS 10.3.0 OR HIGHER,  
AFTER YOU HAVE CONNECTED  
YOUR PHONE TO THE  
CONNBOXXXXX NETWORK YOUR  
MOBILE PHONE NETWORK  WILL  
APPEAR **INSTEAD OF** THE WIFI  
NETWORK SYMBOL .

CARRY ON WITH THE  
PROCEDURE ALTHOUGH THE  
WIFI NETWORK SYMBOL DOES  
NOT APPEAR!

# 6 RENAME THE PRODUCT

OPEN THE PALAZZETTI APP AGAIN:  
THE CONFIGURATION PROCEDURE WILL CONTINUE  
AUTOMATICALLY.



**1.**  
TYPE IN THE NEW NAME  
AND TAP **NAME AND  
CONTINUE.**

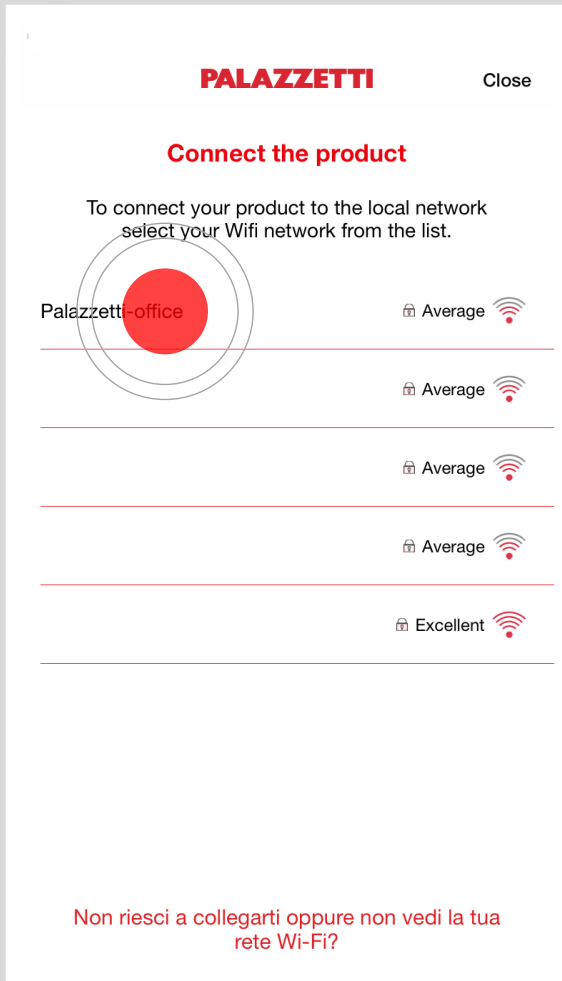
**2.**  
THE APP WILL SEARCH  
FOR THE WIFI SIGNALS  
FOUND BY THE  
CONNECTION BOX.

# 7

## CONNECT THE PRODUCT TO THE WIFI NETWORK

### SELECT YOUR HOME WIFI NETWORK

FROM THE LIST THAT APPEARS: THIS WILL CONNECT YOUR PRODUCT TO THE LOCAL NETWORK



### IMPORTANT

IF THE **WIFI SIGNAL IS WEAK** OR YOU **CAN'T SEE** YOUR HOME NETWORK, IT MAY BE A GOOD IDEA TO CHANGE THE POSITION OF THE CONNECTION BOX OR USE A WIFI SIGNAL BOOSTER OR A POWERLINE ADAPTOR THAT CAN BE PURCHASED FROM ANY SPECIALISED STORE.

ALTERNATIVELY, YOU CAN CONNECT THE CONNECTION BOX TO YOUR ROUTER VIA ETHERNET CABLE.

IF YOUR SMARTPHONE CAN'T FIND THE WIFI NETWORK OR CAN'T CONNECT TO IT, CHECK FOR THE FOLLOWING INCOMPATIBLE SITUATIONS:

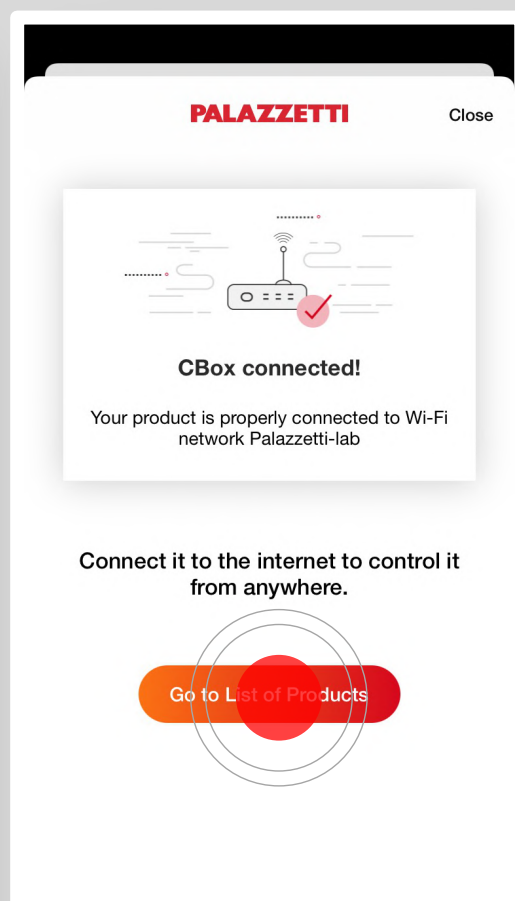
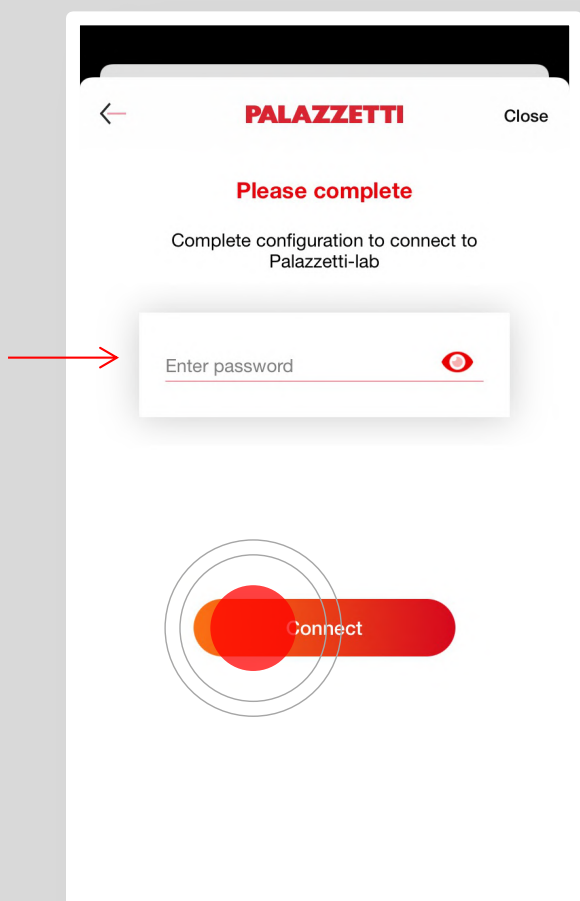
- ✓ 5GHZ WIFI NETWORK;
- ✓ PARENTAL CONTROL ENABLED;
- ✓ A GUEST NETWORK IS BEING USED THAT LIMITS COMMUNICATIONS BETWEEN HOSTS;
- ✓ WEAK SIGNAL;
- ✓ SPECIAL CHARACTERS HAVE BEEN USED IN THE NAME OF THE NETWORK OR PASSWORD;

FOR ADDITIONAL INFO YOU CAN CONSULT THE APP'S FAQ BY TAPPING «CAN'T CONNECT OR YOUR WIFI NETWORK NOT FOUND?»

# 8

## ENTER YOUR PASSWORD AND GET CONNECTED

ENTER YOUR HOME **WIFI PASSWORD** AND TAP **CONNECT**.



**MAKE SURE YOU ENTER THE RIGHT PASSWORD!**

IF THE PASSWORD IS WRONG, **AN ERROR MESSAGE WILL APPEAR** AND YOU WILL HAVE TO REPEAT THE PROCEDURE.

IF THE PASSWORD IS CORRECT, THE PRODUCT WILL TRY TO CONNECT TO YOUR WIFI NETWORK AFTER YOU HAVE TAPPED **CONNECT**.

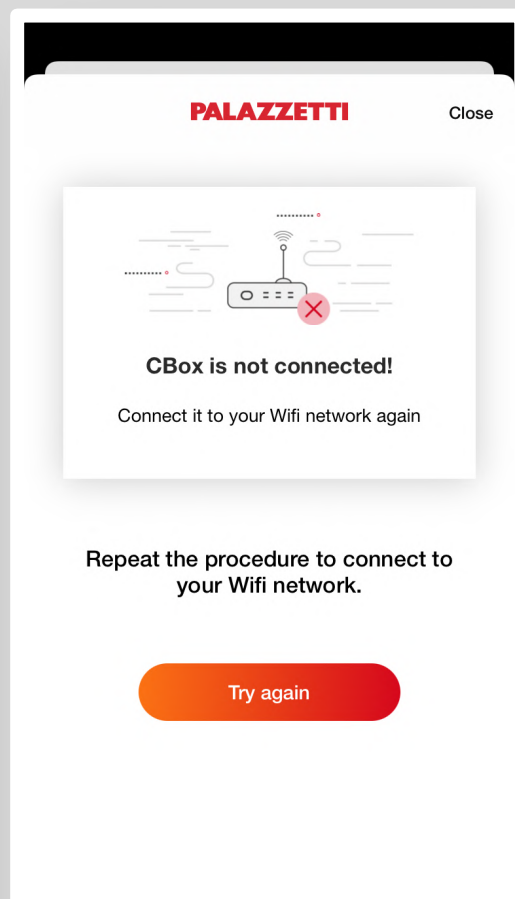
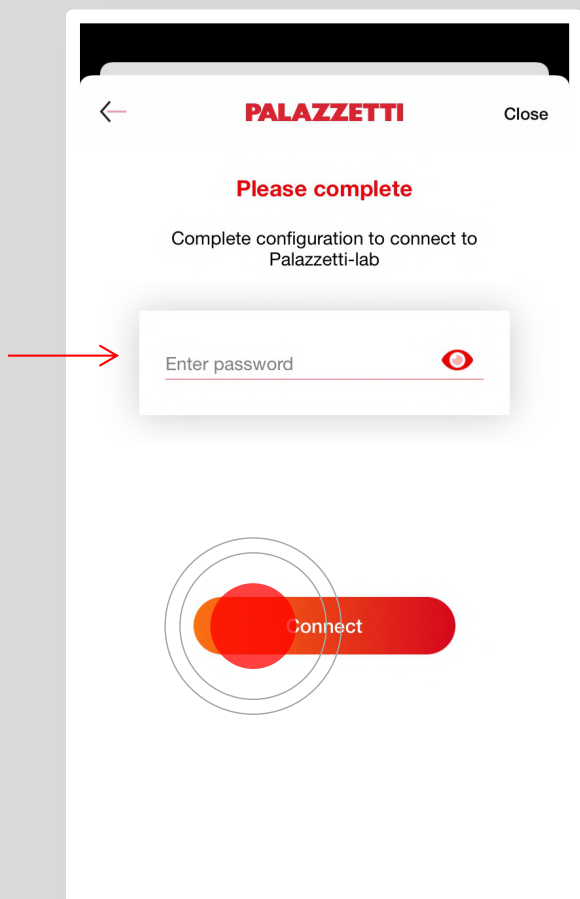
«**CBOX CONNECTED**» WILL APPEAR AT THE END OF THE PROCEDURE.

IF YOUR SMARTPHONE DOES NOT CONNECT AUTOMATICALLY TO YOUR HOME WIFI, YOU WILL HAVE TO PERFORM A MANUAL CONNECTION.

# 8

## ENTER YOUR PASSWORD AND GET CONNECTED

ENTER YOUR HOME WIFI PASSWORD  
AND TAP **CONNECT**.



IF «**CBOX NOT CONNECTED**» APPEARS CHECK THE FOLLOWING TROUBLESHOOTING POINTS.

N.B.: MOST ROUTERS ON THE MARKET HAVE A STICKER ON THE BACK WITH THE WIFI PASSWORD WRITTEN ON IT.

### COMMON ERRORS:

- ✓ WRONG PASSWORD;
- ✓ WEAK SIGNAL;

### INCOMPATIBLE SITUATIONS:

- ✓ 5GHZ WIFI NETWORK;
- ✓ PARENTAL CONTROL ENABLED;
- ✓ A GUEST NETWORK IS BEING USED THAT LIMITS COMMUNICATIONS BETWEEN HOSTS;
- ✓ SPECIAL CHARACTERS HAVE BEEN USED IN THE NAME OF THE NETWORK OR PASSWORD;



# CBOX

## OUTDOOR MODE

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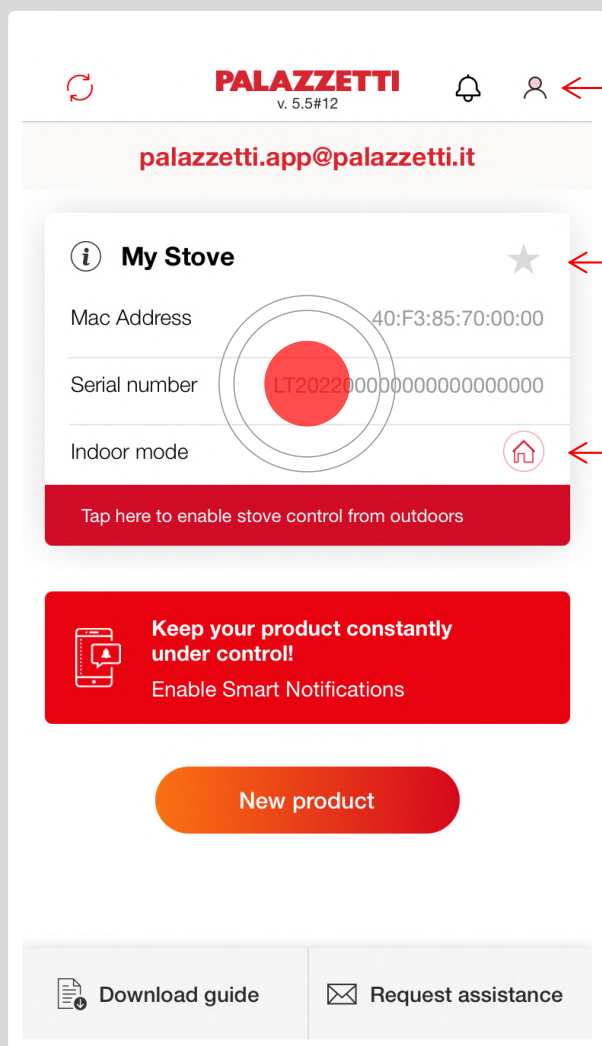
YOUR PRODUCT IS NOW CONNECTED TO YOUR HOME WIFI NETWORK AND YOU CAN CONTROL IT FROM YOUR PALAZZETTI APP FROM ANY PLACE WITHIN THE REACH OF THIS SIGNAL.

**IF YOU WANT TO CONTROL YOUR PRODUCT WHEN YOU ARE AWAY FROM HOME, PLEASE CONTINUE!**

THE CONNECTION BOX CONNECTS TO THE INTERNET BY USING THE **WI-FI NETWORK OF YOUR HOME.**



# 9 LIST OF PRODUCTS



MANAGE YOUR **PROFILE**/  
MANAGE YOUR **NOTIFICATIONS**.

SELECT THE BOOKMARK **MODE**  
TO **CONTINUE AUTOMATICALLY**  
ON YOUR PRODUCT.

## ICON SYMBOLS:



**REMOTE CONTROL MODE**  
YOUR **PRODUCT** HAS BEEN  
**FOUND** IN THE **REMOTE**  
**CONTROL MODE**;



**INDOOR MODE**  
YOUR **PRODUCT** HAS BEEN  
**FOUND** ON THE **LOCAL**  
**NETWORK**;



**INDOOR / OUTDOOR MODE**  
YOUR **PRODUCT** CAN BE ACCESSED  
FROM YOUR **LOCAL NETWORK** AND  
IS **CONNECTED TO THE INTERNET**;



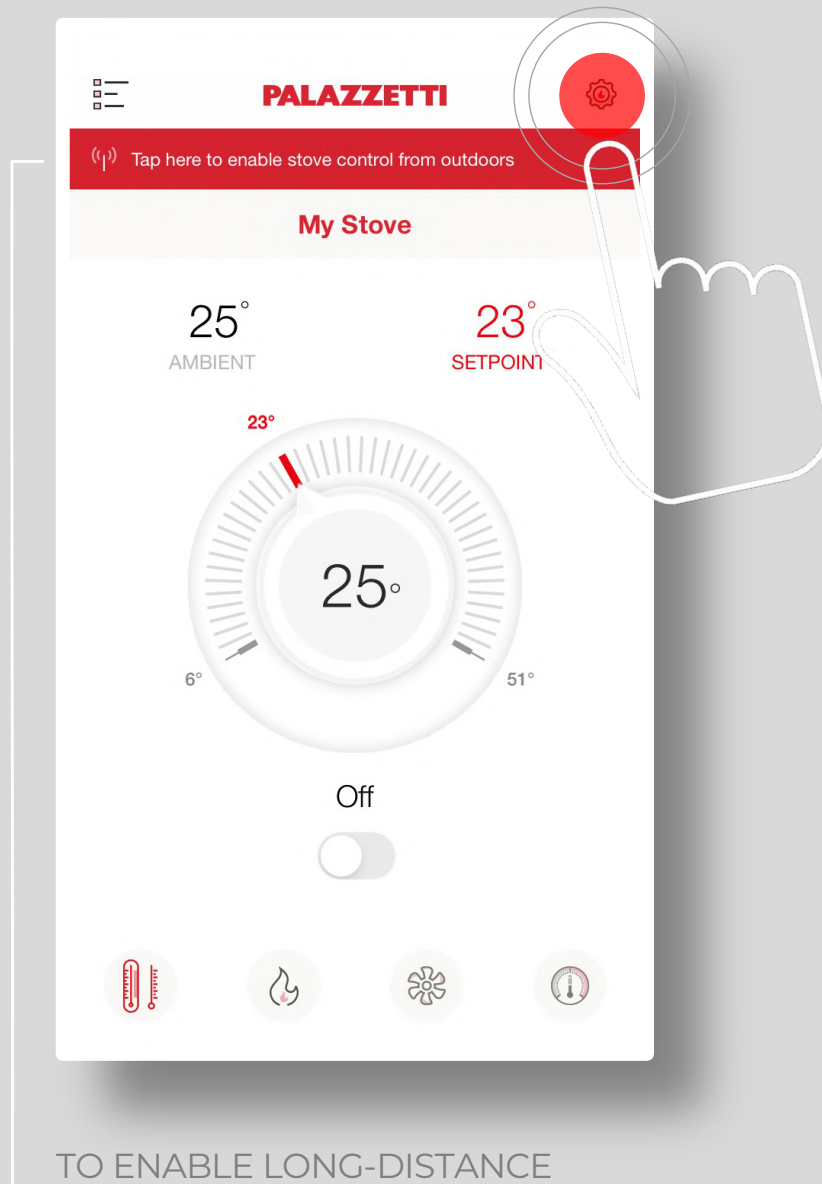
**OUTDOOR MODE**  
THE **PRODUCT ASSOCIATED** WITH  
YOUR **ACCOUNT** CAN BE ACCESSED  
**VIA THE INTERNET**;

ONCE YOU HAVE LOGGED IN, YOUR  
**USER NAME** (YOUR E-MAIL  
ADDRESS) WILL APPEAR AT THE  
TOP.

TO CONTINUE **TAP THE NAME OF**  
**YOUR PRODUCT**.

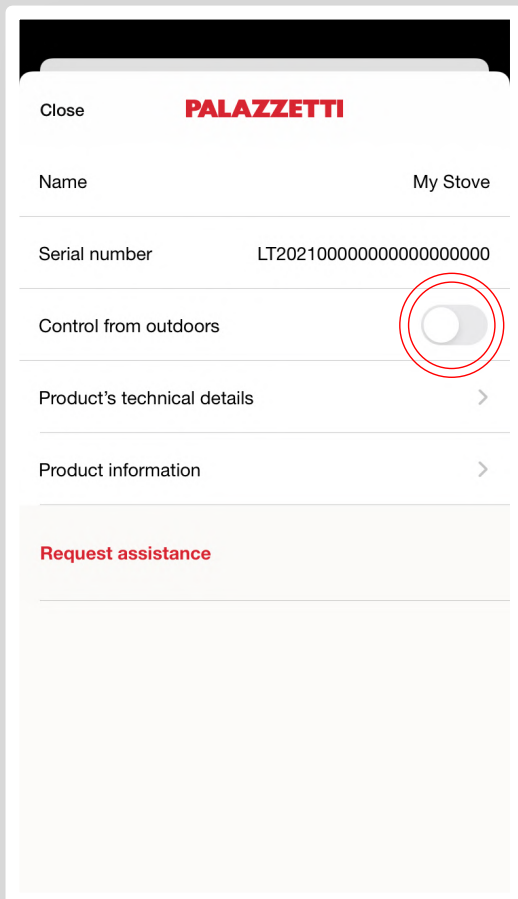
# 10 CONTROL

AFTER HAVING CHOSEN YOUR PRODUCT, TAP **SETTINGS**:

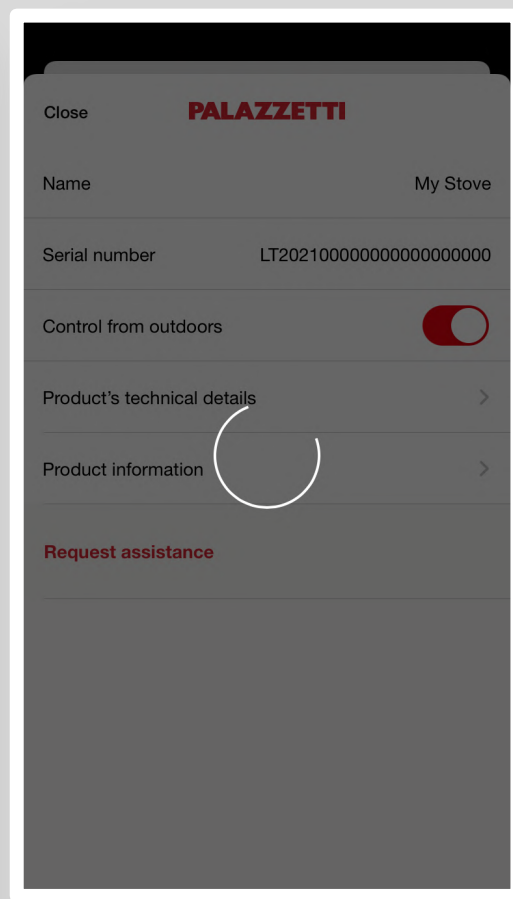


TO ENABLE LONG-DISTANCE  
REMOTE CONTROL YOU CAN  
TAP **TAP HERE TO ENABLE  
STOVE CONTROL FROM  
OUTDOORS**

# CONTROL FROM OUTDOORS -1



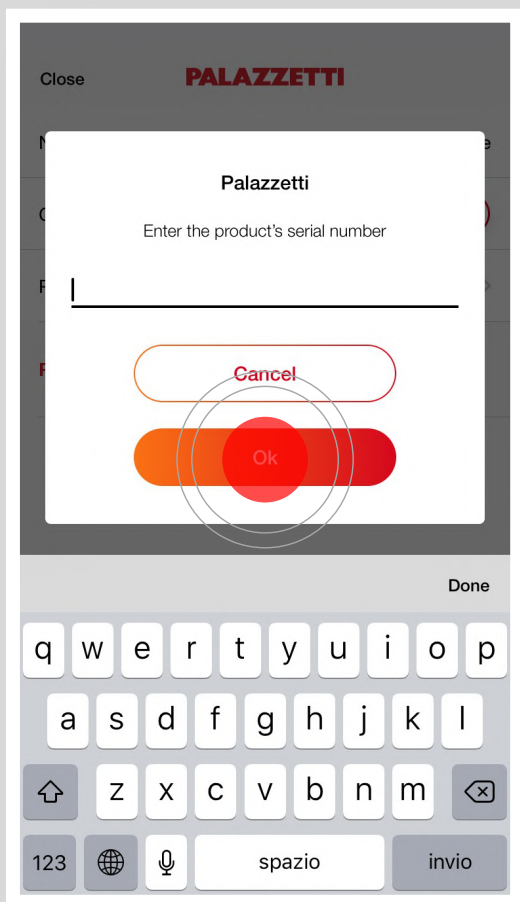
ENABLE **CONTROL FROM OUTDOORS** BY TURNING THE CIRCLED SELECTOR **ON.**



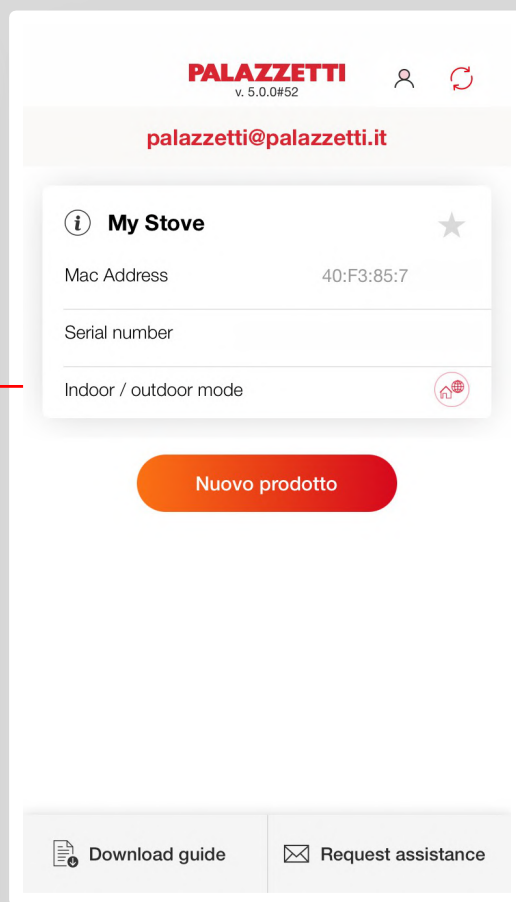
WHEN ENABLED, A CONFIRMATION MESSAGE WILL APPEAR.

# 12

## CONTROL FROM OUTDOORS - 2



IF REQUESTED, ENTER YOUR PRODUCT'S **SERIAL NUMBER**, I.E. A NUMBER THAT BEGINS WITH **LT FOLLOWED BY 21 DIGITS** WHICH YOU CAN FIND ON A **STICKER AT THE BACK OF YOUR PRODUCT** OR ON THE **PRODUCT'S LITERATURE**. THEN TAP **OK**: THE SYSTEM WILL CHECK THE SERIAL NUMBER AND, IF THE PROCEDURE IS SUCCESSFUL, A CONFIRMATION MESSAGE WILL APPEAR.



**YOUR STOVE IS NOW CONNECTED TO THE INTERNET, AND CAN BE CONTROLLED WHEN YOU ARE AWAY FROM HOME (VIA 3G, 4G OR OTHER WIFI NETWORK)**



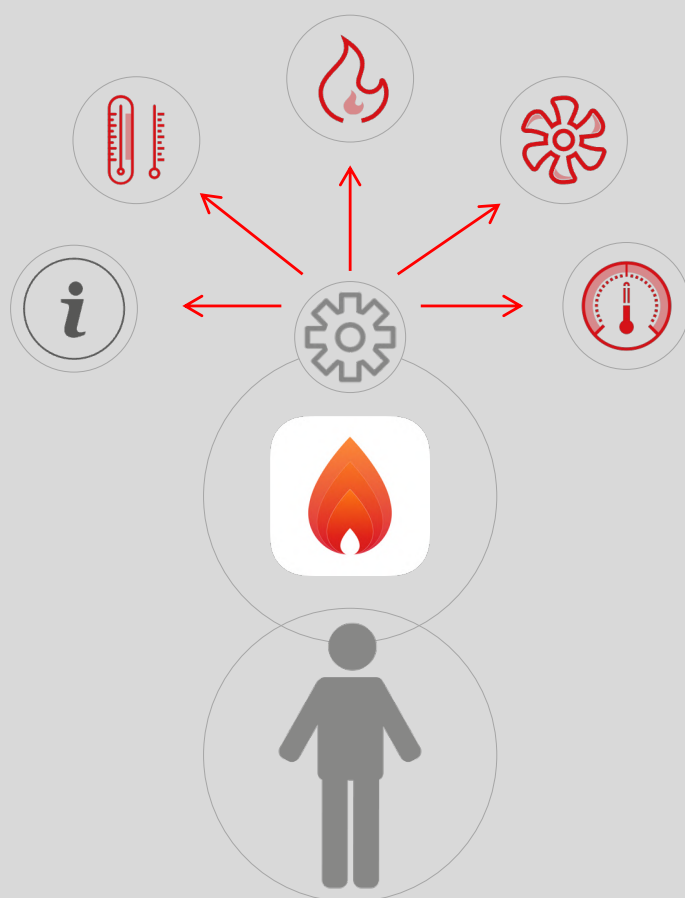
THIS ICON MEANS THAT YOUR PRODUCT IS CONNECTED TO THE INTERNET



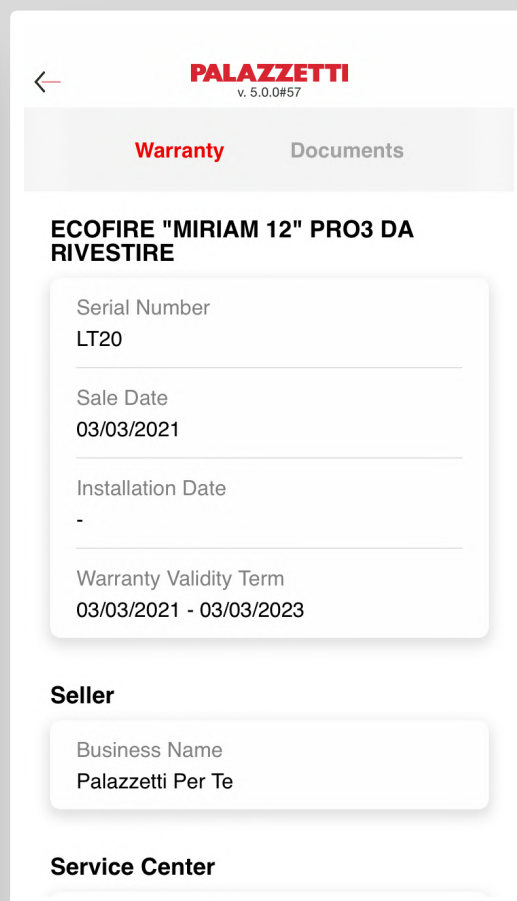
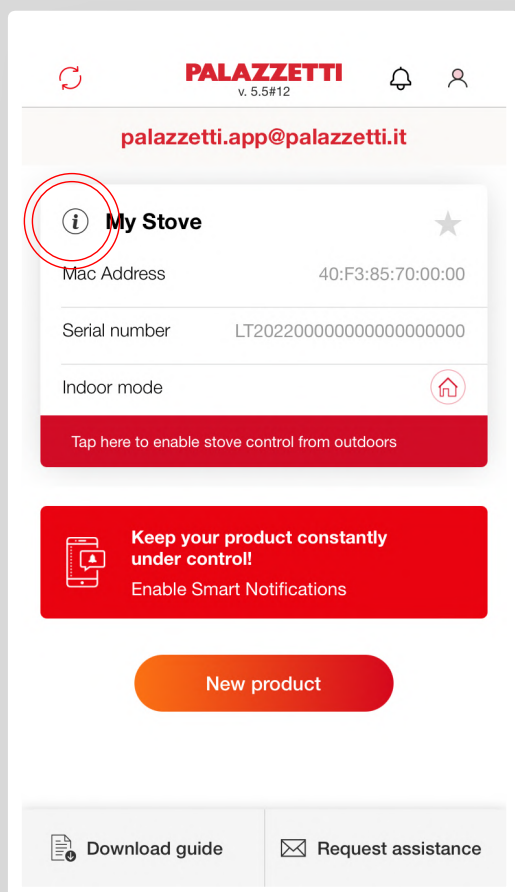
THIS ICON INDICATES THAT YOU ARE CONNECTED IN THE **OUTDOOR MODE** VIA 3G, 4G OR OTHER WI-FI NETWORK

# APP PROGRAMMING

HOW TO USE THE PALAZZETTI APP



# 13 CONSULT PRODUCT INFORMATION

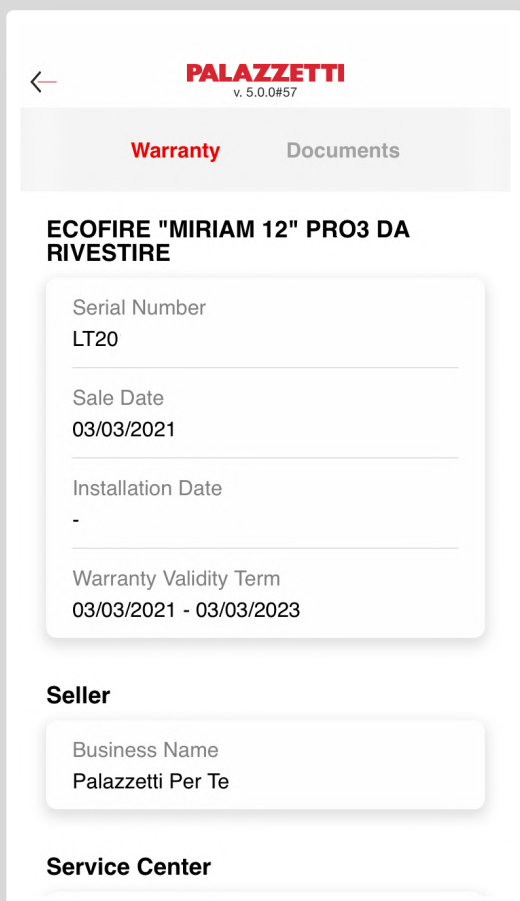


OPEN THE APP AND  
LOGIN.

 INFORMAZIONI PRODOTTO

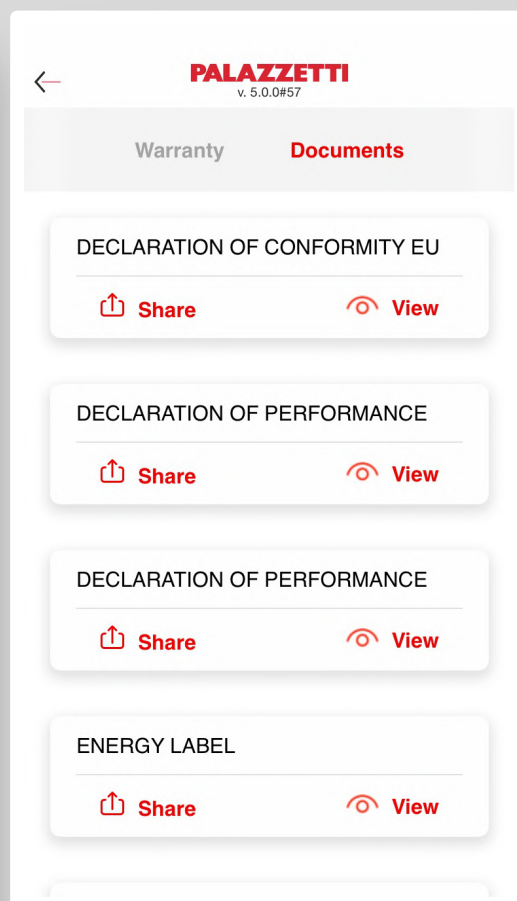
TAP «I» TO CONSULT  
WARRANTY AND LITERATURE  
INFO.

# 13 CONSULT PRODUCT INFORMATION



## CONSULT WARRANTY INFO:

- VALIDITY PERIOD;
- DEALER DETAILS;
- AFTER-SALES SERVICE CENTRE DATA.

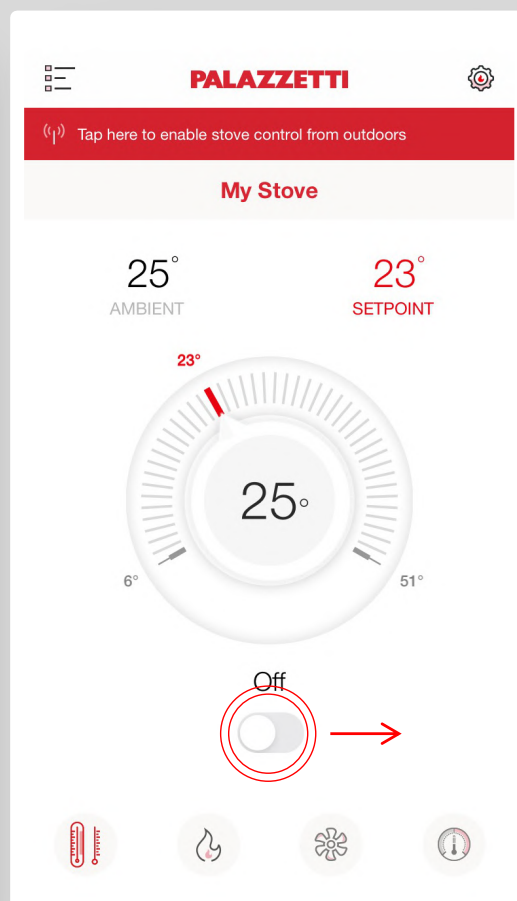
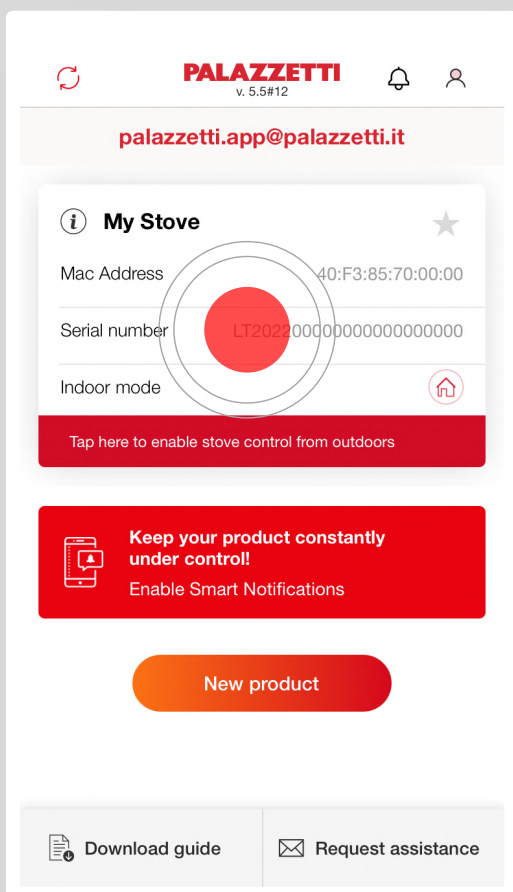


## TO CONSULT THE LITERATURE:

TAP «VIEW» OR «SHARE» TO READ AND/OR SHARE THE CHOSEN DOCUMENT.



# 14 CONTROL YOUR PRODUCT'S TEMPERATURE



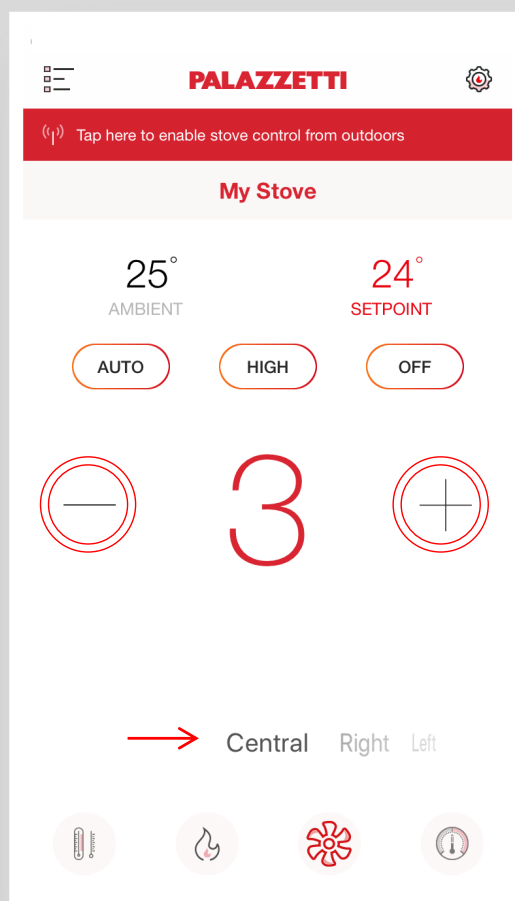
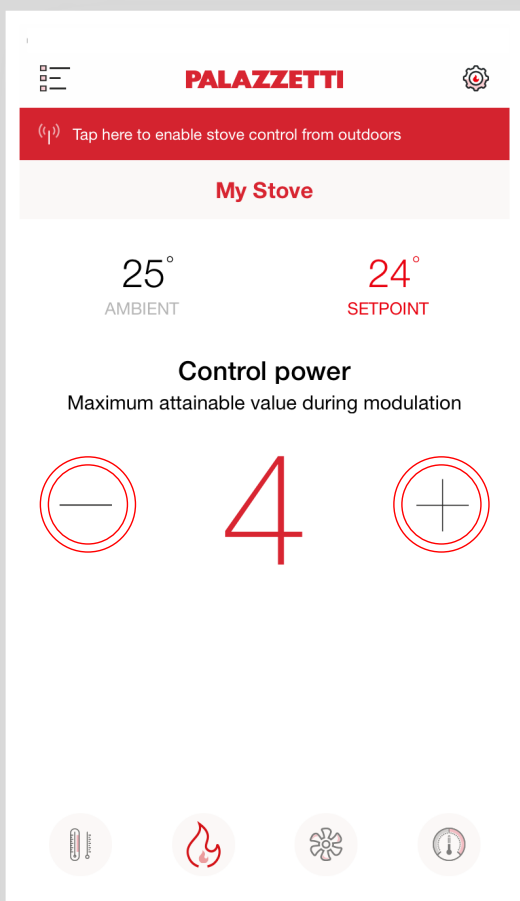
**TAP YOUR PRODUCT TO  
CONTROL ITS VARIOUS  
FUNCTIONS.**

 **ON/OFF  
TEMPERATURE**

**TO TURN THE PRODUCT ON:  
SLIDE THE CIRCLED SELECTOR  
TO THE RIGHT.**

**TO SET THE TEMPERATURE:  
TURN THE KNOB TO SELECT  
THE DESIRED TEMPERATURE.**

# 14 CONTROL YOUR PRODUCT'S POWER AND FAN OPERATION



## POWER

**ADJUSTING THE POWER :**  
YOU CAN INCREASE THE  
POWER SETTING BY TAPPING +.  
DECREASE IT BY TAPPING -



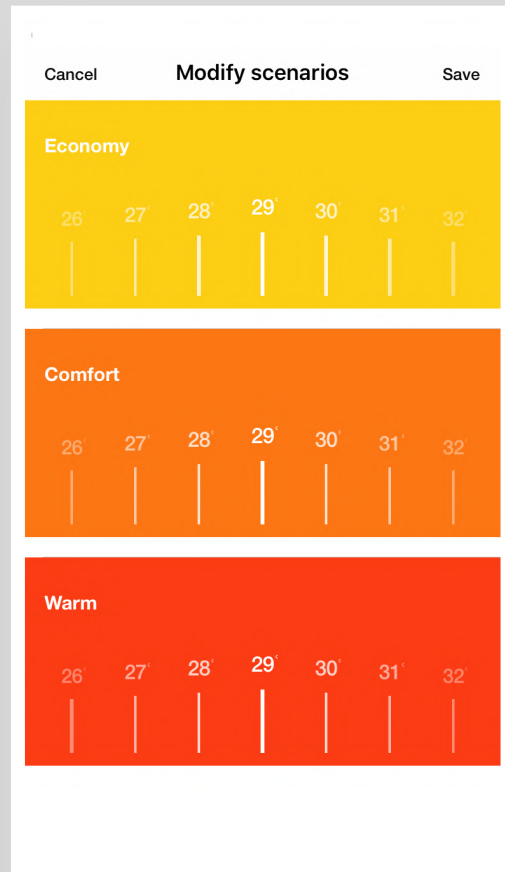
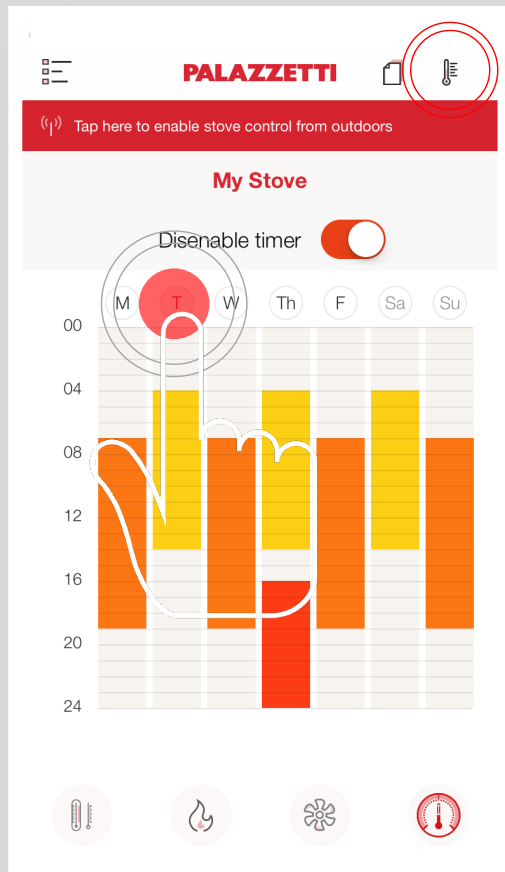
## FAN OPERATION

**ADJUSTING THE FAN:**  
YOU CAN INCREASE THE  
FAN'S POWER BY TAPPING +  
. DECREASE IT BY TAPPING -

IF YOUR PRODUCT IS  
PROVIDED WITH VARIOUS  
FANS YOU CAN ADJUST THE  
POWER OF **ONE SPECIFIC FAN**  
BY SELECTING ONE OF THE  
FOLLOWING OPTIONS:  
CENTRAL, RIGHT OR LEFT.

# 15

## PROGRAMME YOUR PRODUCT'S OPERATING HOURS



### PROGRAMMING

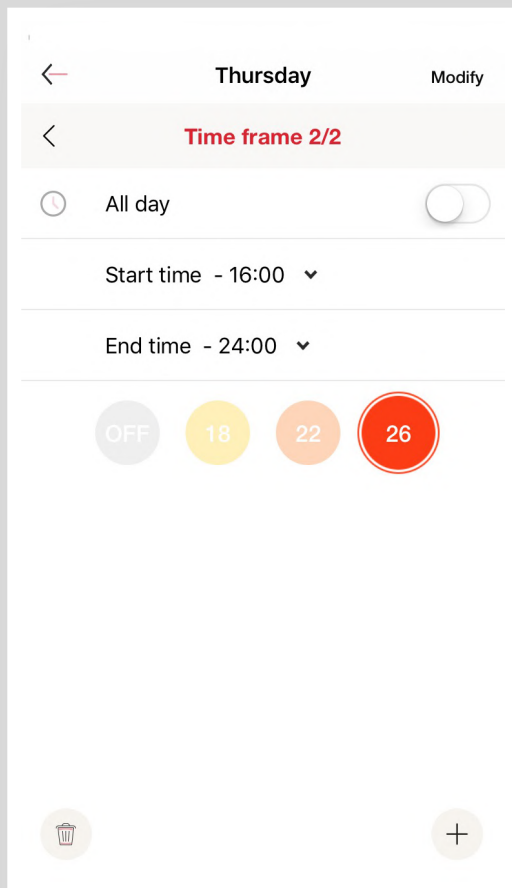
#### SETTING YOUR OPERATING HOURS:

TAP THE LETTER CORRESPONDING TO A DAY OR TAP A "FREE" TIME SLOT TO MODIFY THE OPERATING HOURS OF ANY GIVEN DAY.

TO CHANGE THE TEMPERATURE, TAP THE **THERMOMETER** SYMBOL IN THE TOP, RIGHT-HAND CORNER.

# 16

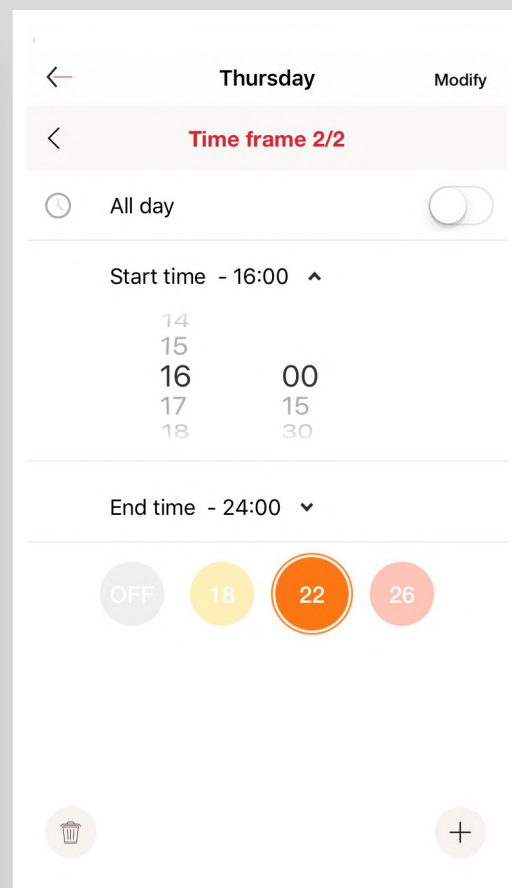
## PROGRAMME YOUR PRODUCT'S OPERATING HOURS



SELECT A START TIME AND AN END TIME

TAP A **TEMPERATURE** TO SELECT THE DESIRED TEMPERATURE.

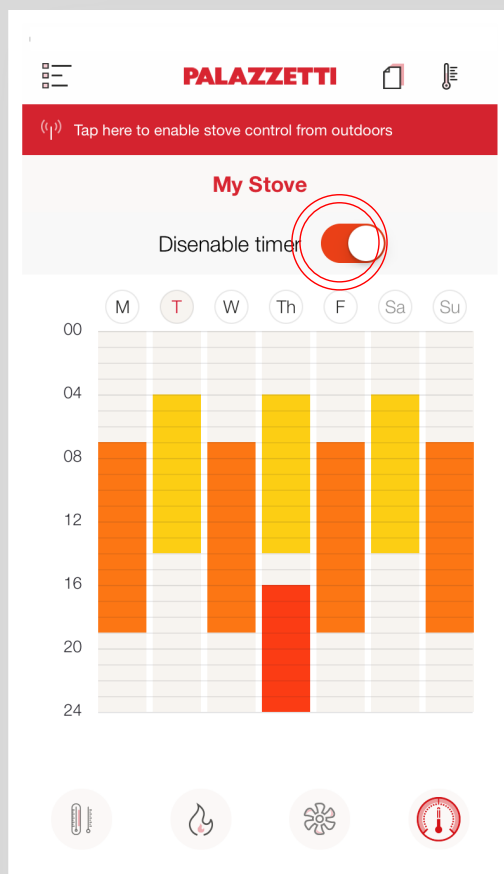
TAP **MODIFY** TO SAVE.



IF YOU WANT TO **DELETE** A TIME SLOT TAP THE **TRASH BIN** IN THE BOTTOM LEFT-HAND CORNER.

IF YOU WANT TO **ADD** A TIME SLOT TAP **+** IN THE BOTTOM RIGHT-HAND CORNER.

# 17 PROGRAMME YOUR PRODUCT'S OPERATING HOURS



TO TURN THE TIMER **ON** OR **OFF** SIMPLY CHANGE THE POSITION OF THE CIRCLED SELECTOR.



**THE PROGRAMMING FUNCTION IS LOCATED IN THE CONNECTION BOX THEREFORE IT WORKS EVEN IF YOU ARE NOT CONNECTED TO THE INTERNET.**

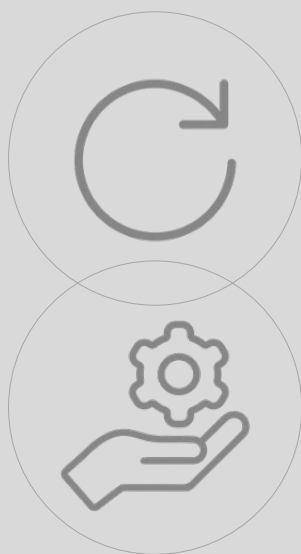
**TO WORK PROPERLY THE CONNECTION BOX MUST BE PLUGGED INTO A POWER SUPPLY.**

**THE DEFAULT TIME IS THE ONE SET ON THE PRODUCT; CHECK THAT THE TIME SET ON THE PRODUCT'S DISPLAY IS CORRECT.**

# APP&CBOX

## RESET, ASSISTANCE

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# 18

## RESET THE CONNECTION BOX

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**TO RECONFIGURE THE CONNECTION BOX**  
(THIS MAY BE NECESSARY IF YOU CHANGE YOUR ROUTER'S PASSWORD, FOR INSTANCE) **YOU WILL HAVE TO RESET IT:**

- 1 KEEP THE **RESET BUTTON** PRESSED FOR AT LEAST **10 SECONDS** (THE LED LIGHT WILL FLASH ON AND OFF) WITH THE AID OF A SMALL PAPER CLIP AND MAKING SURE YOU DON'T PRESS TOO HARD.
- 2 AFTER YOU HAVE RESET IT, THE CONNECTION BOX WILL GO BACK TO THE **REMOTE CONTROL MODE**. IT WILL HAVE TO BE **RECONFIGURED** TO CONNECT IT TO YOUR HOME WIFI NETWORK AGAIN (FOLLOW STEPS 3 AND 4 OF THIS GUIDE)



**PALAZZETTI** Close

**Connect the Connection Box**

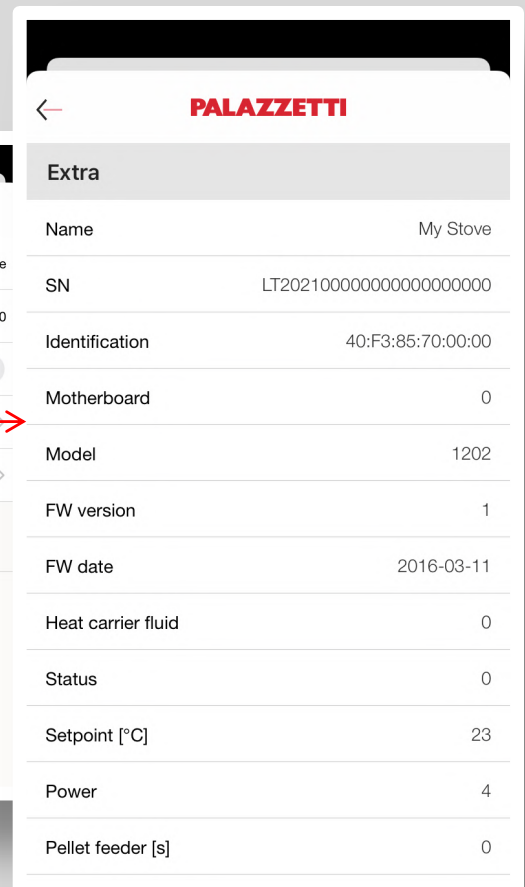
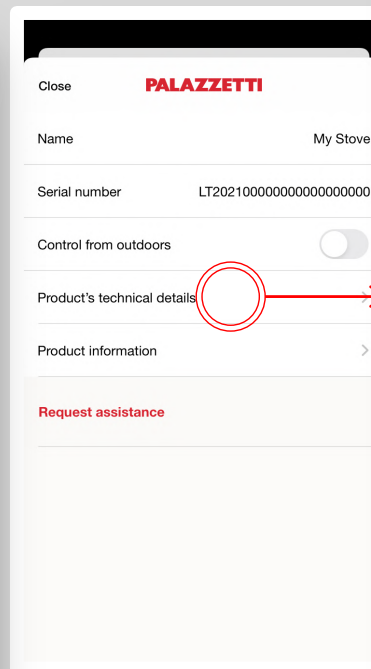
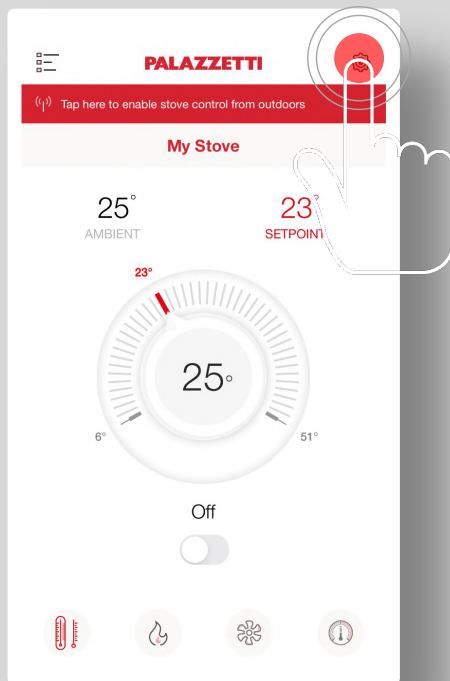
- 1 Connect the Connection Box to the product and make sure that a led light on the Connection Box has turned on.
- 2 Then connect the Connection Box to an electric power supply.

Wait at least 25 seconds after having switched the CBox on before proceeding

**Proceed**

# 19 PRODUCT INFO

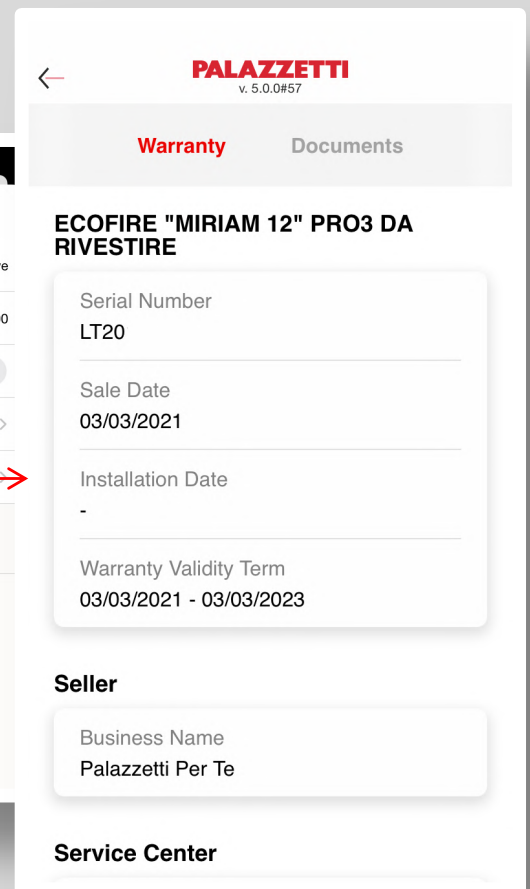
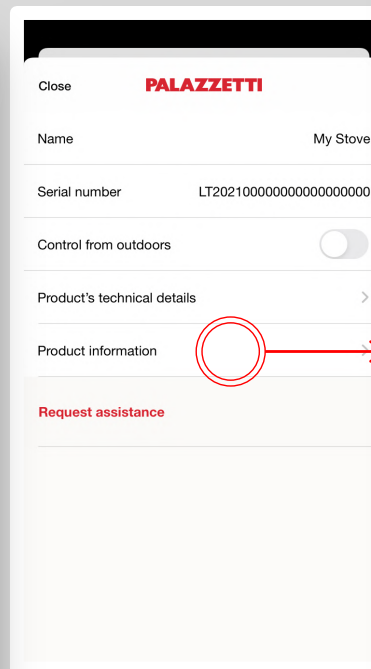
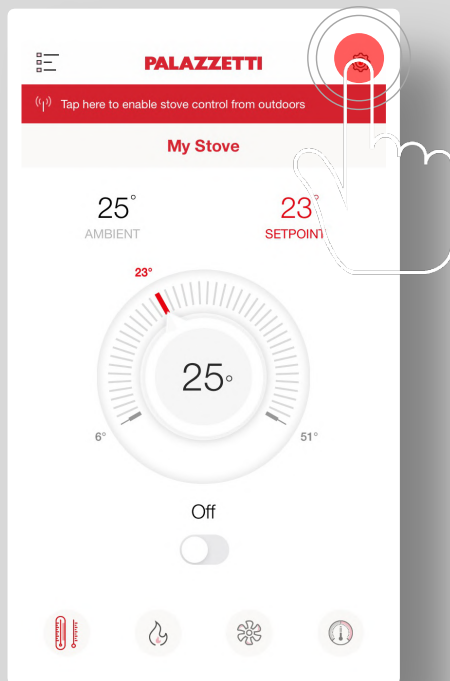
TO GET INFORMATION ABOUT YOUR PRODUCT OR THE CONNECTION BOX, GO TO **SETTINGS** AND TAP **PRODUCT'S TECHNICAL DETAILS**





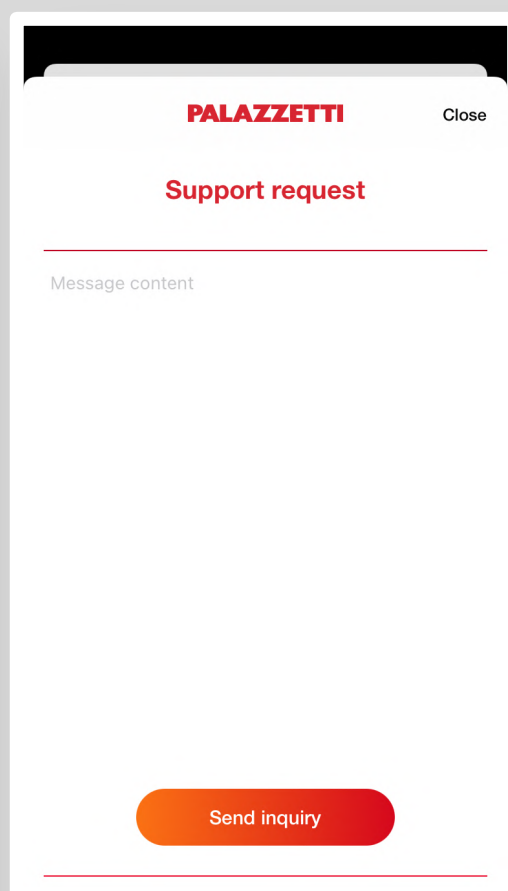
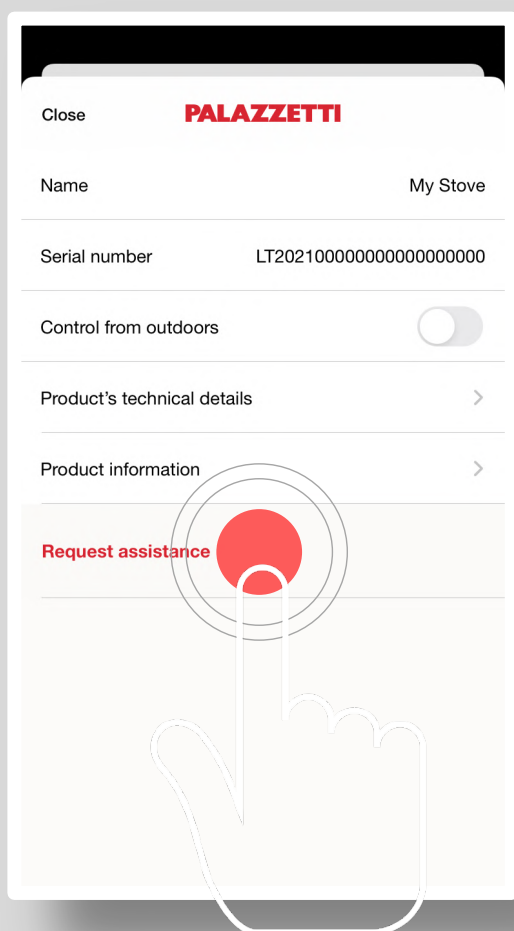
# 19 PRODUCT INFO

TO CONSULT THE PRODUCT'S LITERATURE GO TO **SETTINGS**  
AND TAP **PRODUCT INFORMATION**



# 20 REQUEST ASSISTANCE

TO SEND PALAZZETTI A REQUEST FOR ASSISTANCE,  
GO TO **SETTINGS** AND TAP **REQUEST ASSISTANCE**



SO THAT WE HAVE ALL THE **INFORMATION REQUIRED** TO ASSIST YOU, PLEASE:

- ✓ PROVIDE THE FOLLOWING **INFORMATION**:
  - > THE **PRODUCT'S LT NUMBER** (SERIAL NUMBER) IF THE APP DOES NOT FIND IT AUTOMATICALLY;
  - > **IN-DEPTH DESCRIPTION** OF THE **PROBLEM**;
- ✓ TAP **SEND**: YOUR **E-MAIL** CLIENT WILL **OPEN**;
- ✓ **WRITE** YOUR **NAME** AND **SURNAME** IN THE SUBJECT HEADING OF THE E-MAIL;
- ✓ ADD OTHER ADDRESSEES IF DESIRED.

WE SUGGEST YOU **USE YOUR HOME NETWORK** TO DO THIS.



# GRUPPO **PALAZZETTI**

**PALAZZETTI LELIO SPA**

VIA ROVEREDO, 103  
33080 PORCIA (PN)

